WHAT’S IN THE BOX?

Channels Device
Channels Remote
Power Adapter
HDMI Cable
4 AAA Batteries

WHAT ELSE DO YOU NEED?

TV / Monitor
Needs to support an HDMI input.

Internet
Local Internet service with Ethernet or WiFi connection.

Google Account
To download apps from the Google Play Store, a Google account is required.

TV Antenna & Coaxial Cable
**USB PORT** enables you to timeshift, load external apps and play videos from external storage.

**NOTE:** The serial number shown here may not match the serial number of your device.
**YOUR REMOTE**

**PRIMAR Y FUNCTIONS**

A. Go to the LAST OTA channel you were on.
B. Jump to the SETTINGS menu.
C. FF | RW | PLAY | PAUSE video timeshift. *For locally stored videos (excludes OTT apps).*
D. Jump to CHANNEL GUIDE.
E. NAVIGATION arrows to navigate on screen.
F. Go BACK to previous screen.
G. Turn on-screen cursor ON | OFF.
H. SELECT key, equivalent to mouse click.
I. Channel UP | DOWN.

**PROGRAMMABLE KEYS**

The Channels remote can control your TV (or other IR device). Setup with the LEARN REMOTE function.

J. Volume UP | MUTE | DOWN
K. Turn TV ON | OFF.

**QWERTY KEYBOARD CONTROLS**

L. Hold SHIFT to type in uppercase.
M. Hold ALT for special characters *(in green).*
N. Press ALT + SPACE for:
   - OTA program information.
O. Keyboard RETURN | ENTER key.
   - OTA program information.
**NOTE:** The serial number shown here may not match the serial number of your remote.

### BACK OF REMOTE FUNCTIONS

1. **The LEARN mode** is used to enable your Channels remote to control your TV (in Settings>Remote Control).

2. **The PAIR mode** is used to connect your Channels remote to your Channels device (comes pre-set by Mohu).

3. AAA battery compartment.

4. Mohu Channels remote label.
1. Connect your antenna via coaxial cable to the top of your Channels device.

2. Plug your HDMI cable from the Channels device to the HDMI input on your TV/monitor.

3. You can access the Internet two ways:
   - Plug Ethernet in directly.
   - OR
   - Through WiFi.
   (Discussed later in Setup.)

4. Plug in power adapter.

5. Slide off back cover of your Channels remote and insert four AAA batteries into the remote in the orientation labeled in the battery compartment.

6. Turn on your TV/monitor and go to the INPUT menu on your TV. Select the corresponding HDMI input of your Channels device.
After powering up your Channels device, a slideshow of quick tips will cycle through before the startup screen appears. The DEVICE SETUP screen will automatically appear after 10 seconds and take you into Step 1. The instructional video will then walk you through the rest of DEVICE SETUP.

**1** Remote Control

Enables you to control your TV with your new Channels remote.

**2** System Preferences

Set your time zone, display clock and language.

**3** Internet Connection

Choose Ethernet or WiFi.

Skipping this step will disable all web access and streaming apps.

**4** Antenna Scan

Checks with a built-in channel listings in your area.

Skipping this step will disable OTA features.

To change **SETTINGS** in the future, click on the gear icon in the top right of your CHANNEL GUIDE.
The CHANNEL GUIDE is your home screen for all your OTA broadcast TV, applications and web content. It enables you to create your own personal TV guide.

**GUIDE**
This icon directs you to your Channel Guide where all of your channels live.

**ADD CHANNELS**
Add your favorite apps, websites and OTA as channels to your Channel Guide.

**EDIT GUIDE**
Easily edit the order of your channels or delete any channels you don’t want from your Channel Guide.

**SETTINGS**
- Antenna Scan
- Internet Connection
- Remote Control
- Language
- Info/Updates
- Audio/Video
- Date & Time
- Register
- Reset

**CHANNEL #/TYPE**
A

**CHANNEL NAME**
B

**SCROLL ▲ / ▼**
C

**PROGRAM NAME**
D

**TIME LINE**
E

**SCHEDULED PROGRAM**
F

**CURRENT TIME**
G

**SCROLL ◁ / ⊿**
H
Mohu Channels combines three types of video content – live broadcast TV, web content and apps – into a single channel guide.

**ADD CHANNELS**

OTA
Enter your zip code (USA or Canada) to begin the channel scan process.

WEB
Learn how to add your favorite websites as channels to your CHANNEL GUIDE.

APP
Add apps as channels to your CHANNEL GUIDE using the Google Play Store or through an external USB device using the USB port on the Channels device.

**EDIT CHANNELS**

EDIT GUIDE is the personalization center of Mohu Channels. Reorder your favorite channels and delete the ones you don’t want.

**REORDER CHANNEL ▲ / ▼ IN LIST**

**CHANNEL**
OTA [CH #]  |  APP  |  WEB

**CHANNEL NAME**

**SCROLL ▲ / ▼ IN GUIDE**

**REMOVE CHANNEL FROM GUIDE**
Moves channel to REMOVED CHANNELS

**REMOVED CHANNELS**
Channels that can be added back to your CHANNEL GUIDE.

**UNDO CHANGES**
Cancel unsaved changes.

**SAVE CHANGES**
You must save to have your changes accepted.
PERFORM ANTENNA SCAN
Enter your Zip Code to find built-in channel listings in your area.

TOGGLE CONNECTION TYPE
- WiFi
- Ethernet

REMOTE CONTROL
- Cursor Speed
- Feature Descriptions
- Pair Remote
- Learn Remote

REGISTER DEVICE
Directs you to register your product at GoMohu.com

CHANGE LANGUAGE
- English
- Spanish

DEVICE INFO
- IP Address, MAC Address, Serial Number, FCC ID, IC ID, Model Number, Kernal Number, Build Number

UPDATE DEVICE
Click the ‘check for updates’ button to find out if an update is available for your device.

AUDIO
- Dolby 2.1 Decode
- Dolby 5.1 Pass-Through

VIDEO
- Adjust screen scale
- Sleep timer settings
- Channel key direction follow guide OR reverse guide

ADJUST DATE
- Month/Day/Year

ADJUST TIME ZONE
- Central
- Eastern
- Alaska
- Hawaii-Aleutian
- Pacific
- Mountain

CLOCK DISPLAY
- 12-Hour/24-Hour Clock
Make sure your TV is on and switched to the correct HDMI input.

Make sure you have followed the initial setup connections in order (Antenna, HDMI, Network Connection, Power Supply) and that the cords are securely connected to a working power source.

To reposition your cursor, shake the remote to re-center the cursor to your TV screen.

If the device freezes, reconnect your power supply to restart your device.

If the remote isn’t working, try to re-pair the remote or exchange your batteries.

Use the select key (SEL) to click on the option your cursor is on. If you are using the navigation arrows, a yellow halo will highlight your selection where you can click ENTER to select.

If your cursor does not show up on the TV screen, check to make sure you haven’t turned the Mouse Function off (next to the navigation arrows).

To make it easier to type, turn off the mouse capability.

Reset your device in the Settings Menu to restore to original factory settings.

USB:
Supports main brands of jump drives and hard drives. No 3.0 support.

PLAYBACK FILE LIST:
Multiple, popular multimedia file types supported.

RECOMMENDED APPS
Add all your favorite video and cable channel apps. The Google Play Store has thousands of video apps. Here’s a few we recommend:
(Separate subscription may be required for some cable TV & premium channel apps.)
SAFETY INSTRUCTIONS

Save These Safety Instructions. Before you begin, make sure all your equipment is turned off and Mohu Channels is unplugged. Your Mohu Channels is not capable of supporting the weight of common A/V components such as VCRs, DVD players, or A/V receivers. Also, avoid stacking your Mohu Channels on top of other electronic components - such as DVD players, A/V receivers - or the vents of your TV. This product is for use only with listed ITE (Information Technology Equipment).

SAFETY INFORMATION

This product was designed and manufactured to meet strict quality and safety standards. There are, however, some installation and operation precautions of which you should be particularly aware. Please read these instructions before operating the equipment and save them for future reference.

1. Read Instructions — All the safety and operating instructions should be read and understood before the appliance is operated.
2. Retain Instructions — The safety and operating instructions should be retained for future reference.
3. Heed Warnings — All warnings on the appliance and in the operating instructions should be followed.
4. Follow Instructions — All operating and use instructions should be followed.
5. Water and Moisture — The appliance should not be used near water - for example, near a bathtub, washbowl, kitchen sink, laundry tub, in a wet basement, near a swimming pool, etc.
6. An appliance and cart combination should be moved with care. Quick stops, excessive force, and uneven surfaces may cause the appliance and cart combination to overturn.
7. Tilt/Stability — All televisions must comply with recommended international global safety standards for tilt and stability properties of their cabinet design. Do not compromise these design standards by applying excessive pull force to the front, or top, of the cabinet, which could ultimately overturn the product. Also, do not endanger yourself, or children, by placing electronic equipment/toys on top of the cabinet. Such items could unexpectedly fall from the top of the set and cause product damage and/or personal injury.
8. Ventilation — The appliance should be situated so that its location or position does not interfere with its proper ventilation. For example, the appliance should not be situated on a bed, sofa, rug, or similar surface that may block the ventilation openings; or, placed in a built-in installation, such as a bookcase or cabinet that may impede the flow of air through the ventilation openings. Do not block ventilation holes by placing items such as magazines, clothing, etc., on top of the unit.
9. Heat — The appliance should be situated away from heat sources such as radiators, heat registers, stoves, or other appliances (including amplifiers) that produce heat.
10. Power Cord Protection — Power supply cords should be routed so that they are not likely to be walked on or pinched by items placed upon or against them, paying particular attention to cords and plugs, convenience receptacles, and the point where they exit from the appliance.
11. Object and Liquid Entry — Never push objects of any kind into this product through cabinet slots, as they may touch dangerous voltage points or short the parts, resulting in the risk of fire or electric shock. Never spill liquid of any kind on this product.
12. Damage Requiring Service — The appliance should be serviced by qualified service personnel when: A. the power supply cord or plug is damaged or frayed; B. liquid has spilled into the product; C. the product has been exposed to rain or water; D. the product does not operate normally when you follow the operating instructions (adjust only those controls that are discussed in this guide, as improper adjustment of other controls may result in damage, often requiring extensive work by a qualified technician to restore the product to normal performance); E. the product has been dropped or the cabinet damaged; F. the product exhibits a distinct change in performance.
13. Servicing — The user should not attempt service to the appliance beyond that described in the Troubleshooting section of this guide. All other servicing should be referred to qualified service personnel.
14. Cleaning — Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners; use a damp cloth for cleaning. If the product comes in contact with any liquid, unplug the power cord and let the unit dry thoroughly before plugging it back in.
15. Power Source — This product should be operated only from the type of power source indicated on the marking label or in this guide. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
16. Overloaded Power Outlets — do not overload wall outlets and extension cords, as this can result in the risk of fire or electric shock.
17. Coaxial Cable Grounding — For this product, the coaxial cable shield/screen shall be grounded as close as practical to the point of entry of the cable into the building. For products sold in the US and Canada, this is per Article 800-93 and Article 800-100 of the NEC (or Canadian Electrical Code Part I), which provides guidelines for proper grounding of the coaxial cable shield.
18. Electric Shock — To reduce the risk of electric shock, do not disassemble this product. Take it to a qualified service person when service or repair work is required. Opening or removing covers may expose you to dangerous voltage or other risks. Incorrect reassembly can cause electric shock when this product is subsequently used.
19. Moving — Avoid moving the unit while it is plugged in to avoid accumulative shock.
20. CAUTION — Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacture. Dispose of used batteries according to the manufacture’s instruction.
NINETY (90) DAY LIMITED HARDWARE WARRANTY
Subject to the additional terms and conditions set forth below, Mohu provides this Limited Warranty:
• Only to the person or entity that originally purchased the Player from Mohu or from one of its authorized resellers or distributors; and
• Only for Channels purchased and delivered to the end user

Mohu warrants Mohu Channels (“Channels”) hardware against defects in materials and workmanship under normal use for a period of ninety (90) days from the date of purchase (“Warranty Period”). If Mohu determines that the Channels’ hardware is defective, Mohu will either repair the unit or replace the unit with either a new or rebuilt Channels, at its option. If the Warranty Period has expired or is otherwise not applicable (see Scope and Limitation on Warranty below), we will return Channels to you.

More information about this warranty can be found at www.gomohu.com/support. THE FOREGOING SETS FORTH MOHU’S SOLE OBLIGATION AND YOUR EXCLUSIVE REMEDY IN THE EVENT OF ANY BREACH OF THIS LIMITED WARRANTY.

RETURN AND WARRANTY SERVICE PROCESS
Please access and review the online help resources at www.gomohu.com/support before seeking warranty service. To return or obtain warranty service for Channels, you must first obtain a Return Merchandise Authorization (RMA) number from a Customer Support Representative (CSR) at Mohu. Customer Support contact information can be found by visiting www.gomohu.com/support. RMA numbers expire thirty days from issuance. Mohu may attempt to troubleshoot a warranty-related problem prior to issuing a RMA number. Please be prepared to provide additional information upon request. Once a RMA number is obtained, you must ship your Channels, freight prepaid, together with proof of purchase and all accessories, in either the original packaging or packaging affording an equal degree of protection, to Mohu headquarters. Failure to return any of the accessories could result in a delay and/or result in an invoice to you or credit to Mohu for the missing accessories.

Important: When emailing for a RMA number, please provide the following information with your request: a) model number, b) serial number, c) problem description, d) software version (located in the System info menu), e) date of purchase, f) place of purchase (reseller or online place of purchase), and g) return shipping address (P.O. boxes are not accepted).

SCOPE OF AND LIMITATION ON WARRANTY
The warranty on Channels is limited to the repair or replacement of defective units as described in the Limited Warranty section above.
• This warranty does not cover customer training or education, installation, set up adjustments, or signal reception problems.
• This warranty also does not cover any issue related to the service provided by your Service Provider, including but not limited to service disruption, changes in service terms, changes in offerings, changes in format, or technical problems.
• This warranty does not cover damage due to acts of God, accident, misuse, abuse, negligence, commercial use or modification of, or to any part of, your Channels.
• This warranty does not cover damage due to improper operation or maintenance, connection to improper voltage supply or attempted repair by anyone other than a facility authorized by Mohu to service your Channels.
• This warranty does not cover consumables (such as fuses and batteries).
Your privacy is important to Mohu. So we've developed a Privacy Policy that describes what information we collect on Mohu websites, via Mohu products and/or Mohu applications and how we use that information.

Please note that Mohu's Privacy Policy does not cover any third parties, their products, actions, or their services and cannot control how third parties collect, use or secure your data.

I. INFORMATION COLLECTION

Information you provide

Information we may collect from you through the Mohu website, Mohu products, and Mohu Applications include items such as your name, email address, billing and shipping information, product purchase information, credit card and other payment data, and product registration information.

Information we collect automatically

We may also automatically collect information related to the use of Mohu websites such as your computer’s operating system, IP address, access times, browser type and language, and the websites you visited before coming to the Mohu website. We also use cookies to better understand your needs. A cookie is a small text file that our Web server places on your computer hard drive that includes a unique identifier. Cookies enable Mohu and others to track usage patterns and deliver customized content, marketing, and advertising to you. We also collect information using Web beacons. Web beacons are electronic images that may be used on Mohu Sites or in our emails. We use Web beacons to deliver cookies, count visits, to understand usage of Mohu Sites, products and services and the effectiveness of Mohu Site features and campaigns, and to tell if an email has been opened and acted upon.

We regularly and automatically upload information from your Mohu Device and your usage. The collected information includes the IP address associated with your Mohu Device, your device type and model, specific identifiers that tell us what content you play, including time and duration played, various quality measures, error logs, software version numbers, and other usage statistics. Usage information uploaded from Mohu Devices is personally identifiable by product serial number. In some instances, serial numbers are associated with personally identifiable information, and we can often tell from the serial number at what store and location you purchased your Mohu Device.

If you download Mohu Mobile Applications, we also automatically log information related to your mobile device and network. We may log, for example, your device type, device identifiers, Wi-Fi networking connection data, information about connected Wi-Fi devices, the types and versions of mobile operating system you use, time-stamped logs of data exchanges, and usage statistics.

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We may use information collected using third party cookies and Web beacons on Mohu Sites and in our emails to deliver Mohu advertising displayed to you on third party sites. We also use cookie information to know when you return to Mohu Sites after visiting these third party sites. We use this information and other information about you to try to understand your interests and show you relevant advertising and information about products and services offered by Mohu and its partners.

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II. INFORMATION USAGE

Information collected by Mohu is used by Mohu and others on Mohu’s behalf for the following purposes:

• to understand how you are using our products and services in order to make them better,
• to personalize your experience, to offer you relevant content, recommendations, and display marketing and advertising tailored to your preferences,
• to fulfill your orders and to provide customer support,
• for marketing purposes such as to send you emails about products, events, promotions and offers from Mohu and its partners,
• to send you service information, including confirmations, invoices, technical notices, updates, security alerts, and support and administrative messages,
• to respond to your comments and questions and provide customer service,
• for marketing purposes, product usage, feature popularity, software quality, and to improve and influence the design of future products, and
• to protect, investigate, and deter against fraudulent, unauthorized, or illegal activity.

III. Information Access and Choices

If you wish to ask for access, correction, or deletion of any of your personal information held by us or a change in the way we use your information, please contact us at: support@gomohu.com. We will use commercially reasonable efforts to respond to your request in a timely manner. However, even if Mohu deletes such personal information from its ‘live’ database, it may still be stored on other redundant databases (including those kept for archival purposes).
When you visit Mohu Sites, we and others give you the following choices about use of mechanisms for tracking, including tracking of your online activities over time and across different websites and online services by third parties. Many Web browsers are set to accept cookies by default. If you prefer, you can usually choose to set your browser to remove cookies and to reject cookies from Mohu servers. If you choose to remove cookies or reject cookies, this could affect certain features or services of Mohu Sites. To learn about opting-out of certain third party analytics tracking on the Mohu Sites, see, for example: https://tools.google.com/dlpage/gaoptout, https://www.optimizely.com/opt_out, and http://www.bazaarvoice.com/privacy-policy/#whatarecookies; and https://www.crazyegg.com/opt-out. You can also choose to opt-out of use of cookies by many of Mohu’s third party advertising partners to deliver ads tailored to your profile and preferences by clicking here: http://www.aboutads.info/choices/. If you delete your cookies, use a different browser, or buy a new computer, you will need to renew your opt-out choices. If you do not want us to track emails we send you, some email services let you change your display to turn off HTML or disable download of images which should effectively disable our email tracking, or you may unsubscribe from our marketing emails as described in those emails. While we and others give you choices described in this Privacy Policy, there are many ways Web browser signals and other similar mechanisms can indicate your choice to disable tracking, and we may not be aware of or honor every mechanism.

IV. Data Storage and Security
Mohu uses industry-standard methods of securing its electronic databases of personal information. However, you should know that no company, including Mohu, can fully eliminate security risks associated with personal information. To help protect yourself, please use a strong password, do not use the same passwords to access your Mohu accounts that you use with other accounts or services, and protect your user names and passwords to help prevent others from accessing your accounts and services.

V. Your California Privacy Rights
A California resident who has provided personal information to a business with whom he/she has established a business relationship for personal, family, or household purposes (a “California Customer”) may request information about whether the business has disclosed personal information to any third parties for the third parties’ direct marketing purposes. In general, if the business has made such a disclosure of personal information, upon receipt of a request by a California Customer, the business is required to provide a list of all third parties to whom personal information was disclosed in the preceding calendar year, as well as a list of the categories of personal information that were disclosed. California Customers may request further information about our compliance with this law by e-mailing support@mohu.com. Please note that we are required to respond to one request per California Customer each year, and we are not required to respond to requests made by means other than through this e-mail address.

VI. Modifications
We may amend this Privacy Policy at any time by posting the amended version on our websites.
1. DEFINITIONS
1.1. “Contributor” means each individual or legal entity that creates, contributes to the creation of, or owns Covered Software.
1.2. “Contributor Version” means the combination of the Contributions of others (if any) used by a Contributor and that particular Contributor’s Contribution.
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1.4. “Covered Software” means Source Code Form to which the initial Contributor has attached the notice in Exhibit A, the Executable Form of such Source Code Form, and Modifications of such Source Code Form, in each case including portions thereof.
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If it is impossible for You to comply with any of the terms of this License with respect to some or all of the Covered Software due to statute, judicial order, or regulation then You must: (a) comply with the terms of this License to the maximum extent possible; and (b) describe the limitations and the code they affect. Such description must be placed in a text file included with all distributions of the Covered Software under this License. Except to the extent prohibited by statute or regulation, such description must be sufficiently detailed for a recipient of ordinary skill to be able to understand it.

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openlinux.amlogic.com/Linux/Arm/Android/Third-Party_Libraries_and_Open_Source_License_Agreements

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- **License Type:** The specific type of license, if applicable.
- **Version:** The version of the license.

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FCC NOTICE
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/television technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

FCC RADIATION EXPOSURE STATEMENT
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with FCC RF exposure compliance requirements, please follow operation instructions as documented in this manual.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.

Compliance information is listed on product label.